

Qualitative measures:			Key to direction of travel:			
Positive	Similar	Negative	Increase 10% or more	Similar	Decrease 10% or more	

Benchmarking
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Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Key to direction of travel:						% change from prev. period	% change from same period prev. yr	DoT	12-mnth avg	12-mnth max.	%?	Benchmarking			Target 17-18	Target 18-19	Target 19-20	Commentary (Jun-20):
					Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20							SN	ENG	SE region				
EH1a	Number of Early Help Assessment (EHA) started in the month		Sean Holehouse	Children and families benefit from an early help offer that is rooted in a good understanding of their needs.	205	122	113	79	79	96	↑ 22%	↓ -33%		112	205	--	-	-	-				C-19 has reduced the number of new Early Help Referrals (especially from schools), although CSC step downs & Hub referrals generated by the MASH have continued at a similar rate. This month saw an increase in referrals with DV, welfare & child behaviour needs. Referrals are still a third lower than the same period last year (NB. the EH Hub commenced in mid June 2019). An Early Help Dashboard is being developed to track the Early Help Pathway so that referral rate, hub decision and service/team destination for EHA's started within the current receiving x3 locality EH, EH Hub Rapid Response, Family Partnership & Inclusion & Diversions teams. Dashboard is now scheduled to go live from July due to delays caused by COVID-19.
EH1c	Number of Early Help Assessment (EHA) completed in the month INCLUDING adults aged 21+		Sean Holehouse	Assessments are completed for adult family members where a need for support is identified.	175	224	280	182	182	258	↑ 42%	→ 9%		222	322	--	-	-	-	288	336	TBC	Early Help Assessments are completed by Early Help Hub Rapid Response, Locality Early Help & Inclusion, Family Partnership & Diversion Teams on the 'whole family' and adhere to the Families Matter principle of a Family Lead Professional co-producing an assessment (& plan) & co-ordinating a TAF approach with the family to meet identified needs, prevent escalation and promote family self-help. This month saw an increase in completions of pre C-19 referrals.
EH1b	Number of Early Help Plans (EHPs) opened in the month (includes EHPs completed, and those still open at end of period)		Sean Holehouse	Children and families benefit from early help plans that meet their presenting needs.	153	184	205	219	219	233	→ 6%	→ 4%		206	288	--	-	-	-				Early Help Plans are completed by Early Help Hub Rapid Response, Locality Early Help & Inclusion, Family Partnership & Diversion Teams on the 'whole family' and adhere to the Families Matter principle of a Family Lead Professional co-producing a plan & co-ordinating a TAF approach with the family to meet identified needs, prevent escalation and promote family self-help. The number of open plans completed remains constant.
EH14b	Number of Early Help Assessment (EHA) completed, EXCLUDING adults aged 21+		Sean Holehouse	Assessments are completed for a children where a need for early help support is identified..	153	166	190	122	122	192	↑ 57%	↑ 16%		158	229	--	-	-	-				Early Help Assessments are undertaken holistically with a child 'lived experience' focus and within the Locality EH teams are mandated to use the Outcome Star tool with individual children (age appropriate) to support engagement and strength based practice.
FM011	Families attached per quarter		Sean Holehouse	Families benefit from a robust local Troubled Families offer. (Families Matter)						tbc	- n/a	- n/a	▲	90	90	--	-	-	-				The targets for 2020/21 have been revised to account for the Coronavirus Public Health Emergency. Our attachment target is 223 families to be worked with (discreet target for 2020/21). 52 additional families were attached during the last month reflecting the reduction in new EH Hub referrals during the initial months of C-19. The revised attachment target can be achieved through existing attachments over and above the previous target (2775 above 2230).
FM012	Payment per result (PBR) claims attached per quarter		Sean Holehouse	Family engagement in the Families Matter programme translates into PBR, for further investment into the programme.						tbc	- n/a	- n/a	▲	153	153	--	-	-	-				36 successfully worked with families (PBR certified claims) for QTR 1. This is a reduction on last year's quarterly average of ~100 with evidence of C-19 impacted regression on families FM outcomes (DV, worklessness, school attendance). The targets for 2020/21 have been revised to account for the Coronavirus Public Health Emergency & a proposal on school attendance made for QTR 2. The targets for 2020/21 have been revised to account for the Coronavirus Public Health Emergency. Staff continue to work with any family requiring support.  The revised attachment target can be achieved through existing attachments over and above the previous target (2775 above 2230).  The new target of 371 PBR, assuming a 40% conversion rate, would require an attached cohort of around 928 families. We are current tracking 769 families, which means a further minimum attachment of 159 attachments is required - 20 per month (or around 5 per week) between now and December 2020, to allow tracking of outcomes and claims to be submitted by March 2021.  Additional attachments can be made by reintroducing wider Children's Services activity back into the cohort (coding issues to be addressed), introducing ECHO activity, and improving the quality of recording of cases on PARIS to meet the required standard for attachment.